



Adventure Crew Member

Seeking professionals who are interested in providing great customer service and experience while working in a fun high-paced environment. The position of Adventure Crew Member is an hourly part-time or full-time seasonal position.

Grand Vue Adventures (GVA) is an Adventure Park that offers exciting experiences for everyone! GVA is located at the Grand Vue Park in Moundsville, West Virginia and it offers a variety of adventure options such as Zip Line Tour, Big Zip, Giant Swing, Climbing Tower, Challenge Course, Low Ropes Course and Euro Trampoline.

Position Description

Adventure Crew Members provide customer service, instruct and lead participant groups on their experience. All candidates must share our philosophy of excellent customer service, and our focus on excellence and safety. Applicants must have a positive attitude, strong work ethic, and good communication skills.

Summary of Essential Job Functions

- Provides excellent customer service to all guests of GVA
- Ensures all course operations are conducted in accordance with GVA's safety standards
- Properly inspects all course components and course gear
- Fits harnesses and helmets correctly and supervises the use of all personal safety equipment
- Conducts participant ground school and pre-screening
- Supervise guests' trekking participation
- Facilitates guests' experience as they progress through the course
- Attends ongoing trainings and team meetings throughout the season
- Perform opening and closing duties



Qualifications

- High School diploma or equivalent
- Must be 18 or older
- Guiding experience in adventure tours preferred (although initial training is provided)
- Strong risk management experience preferred
- Must pass initial training
- Must pass a monthly skills assessment
- Valid driver's license
- Current CPR and First Aid certification (preferred)
- Ability to communicate and work as an effective team member
- Ability to speak in front of large groups effectively
- Ability to work long hours and irregular shifts in a multi-task environment
- Must be able to pass background check
- Dependable, responsible, reliable, and able to take directions as needed

Physical Abilities Required

- Must have ability to perform work at height
- Must be able to perform all technical rescue associated with the park (training provided)
- This position may require walking and standing for long period of times in all weather conditions
- Must be able to lift 50 lbs
- Must be able to climb a ladder

Schedule

- Must have a flexible schedule with full availability on the weekends and all holidays.
- The ACM position is a physically demanding position. Due to the nature of this industry, ACMs may be required to work long hours and irregular shifts in all weather conditions.

Please send a letter of interest, your current resume, and a list of at least 2 references to jobs@grandvueadventures.com.

Please do not call. We will contact you via phone or email after reviewing your resume.